

FIND HELP FAST!

Get connected to
the answers you need.

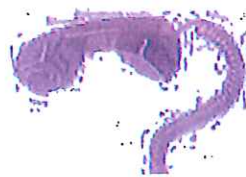
- counseling
- domestic violence
- emergency shelter
- mental health services
- substance abuse programs
- health care
- basic needs - food, clothing, shelter
- crisis intervention
- financial & legal assistance
- disability services
- veterans services
- senior care
- suicide prevention
- child care services
- official emergency information
- volunteering
- and much more...

*When times
are tough, how
do you get the
help you need?*

*Where do you
even start?*

*Wouldn't it be
great if there
was just one
number to
call?*

*There is.
Just dial 2-1-1.*



DIAL 2-1-1.

Massachusetts
211
Get Connected. Get Answers.
A Partnership of United Way and WAFRS

FIND HELP FAST • FREE • CONFIDENTIAL • 24 HOURS A DAY • MULTILINGUAL, TTY



This service has been provided by your local United Way.

Massachusetts
211
Get Connected. Get Answers.
A Partnership of United Way and WAFRS

Administrative Offices:
46 Park Street
Framingham, MA 01702
info@mass211.org
www.mass211.org

Get Connected. Get Answers.

In Massachusetts, 2-1-1 is the direct link between people who **need help** and people who can **give help**. 2-1-1 connects you to local services - from food, clothing, and shelter assistance to counseling, legal and financial services. It's helpful, it's fast, and it couldn't be easier.

No more wrongs numbers.

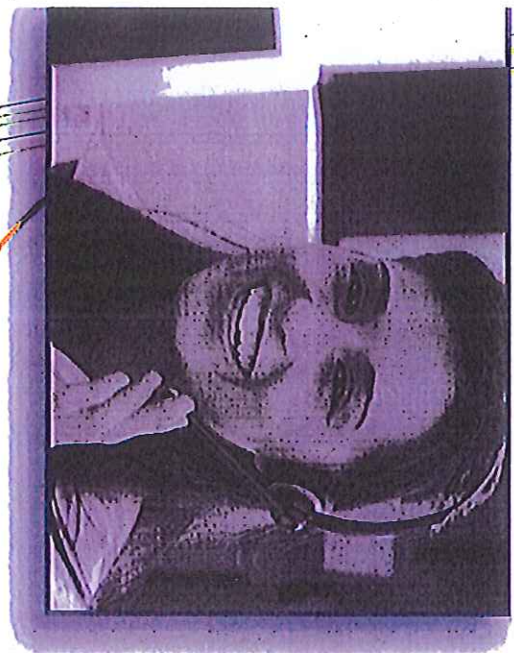
No more wasted time.

Dial 2-1-1, and you'll speak with a friendly, helpful Information & Referral Specialist who can put you on the right track with your very first call.

Private, confidential help.

24 hours a day, 7 days a week.

2-1-1 is always home. We're staffed around the clock to give you the sensitive, confidential help you need. Multilingual and TTY service is also available.



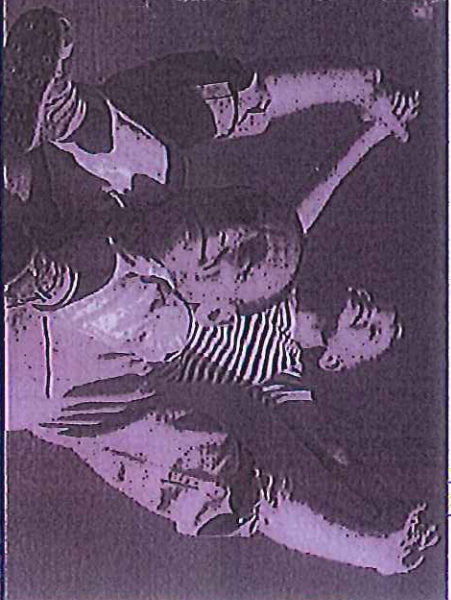
Mass 2-1-1

Serves

Residents,

Government,

& Businesses.



With 2-1-1, we all win.

2-1-1 has developed the state's most comprehensive database of human service resources due to an existing relationship with **Executive Office of Health & Human Services**. The collection of demographic data and caller issues provides another valuable resource by presenting an overview of the problems facing Massachusetts residents.

The **Massachusetts Emergency Management Agency** along with the **Executive Office of Energy and Environmental Affairs**, has designated Mass 2-1-1 as the Commonwealth's primary telephone information call center during times of emergency. This new partnership will offer citizens the opportunity to access vital, up-to-date disaster information, numerous post-disaster programs, interpreter services, and call tracking of caller locations, greatly reducing the number of non-emergency calls made to 9-1-1.

Find help online.

We created www.mass211help.org to provide residents with a fast and easy way to search for local social service programs. This website features user friendly searches by name, agency, keyword, and location - all available 24 hours a day, 7 days a week.

If you are unable to contact us by dialing 2-1-1, or are calling from out of state, please call us directly at 1-877-211-MASS (6277).



Learn more about Mass 2-1-1 by visiting:
www.mass211.org

-or-

Start searching for help by visiting:
www.mass211help.org